

Iconic IT's Commitment to Our Own Security and Yours

Why we're always more secure than we were yesterday. And what that means to our clients.

Everyone knows that hackers love to hit individual companies. But as more sophisticated hackers target IT vendor platforms, like the famous Kaseya breach, you may be wondering:

How is Iconic IT guarding its own network, tools, and service infrastructure?

It's a good question, and one that we strive to address every day. After all, our most important asset as a company is the security of our own network, and the ability to protect ourselves—and our clients, by extension.

Here are the ways we are working to continuously protect and improve our systems:

- **We start by working with the best vendors.** We only work with companies that can provide us secure sign on SSO protocols, and SOC2/ISO 27001 documentation. That goes for their products and applications, as well as any SaaS services they use to secure those products.
- **We regularly conduct a SOC2 Audit of all our client-facing services and are transparent about the results.** Existing clients can review the results with the signing of a non-disclosure agreement.
- **We only run whitelisted applications on our systems.** So if a hacker tries to install a new program or rogue bit of code, our system won't recognize it, and alert us right away.
- **We maintain strict separation of systems and duties.** That means that hackers breaking into Iconic won't be able to access our client management systems. They're not only administered by different teams, but each client management team operates with its own security protocols.
- **We benefit from ongoing security improvements through our vendors.** With recent security tightening at Microsoft, AWS and Greencloud, our customers are more secure than ever.
- **We regularly run ThreatLocker scans on our systems, and PEN test our own networks.** The recommendations we get from these tools help us find our flaws fast, and we are in a state of continuous upgrades and improvements as a result.

As a managed IT service provider with a national footprint, our goal is to make sure our clients run efficiently, and sleep well at night knowing their technology platforms are safe. Everything we do as a company points to this goal, first. If you'd like to know more about our security products, services and protocols, we'd be happy to talk to you more in detail. Set an appointment with your local representative, or visit our website at [iconicit.com/contact-us](https://www.iconicit.com/contact-us).